



## Terms and Conditions – First Responders Day 2025

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### 1. The promotion

The promotion is the First Responders Day Promotion 2025 (**Promotion**).

### 2. The Promoter

The promoter of the Promotion is Vantage Fuels Pty Ltd ACN 151 023 040 of 578 City Road, South Melbourne, Victoria, phone: (03) 5441 0600 (**Promoter**).

### 3. Promotion Period

The Promotion will be held on **11 June 2025 (Promotion Date)**.

### 4. How it works

On the Promotion Date, all “first responders” (being those persons listed in paragraph 5) are entitled to receive one free coffee of any size or variety (**Promotional Product**) from any of the Promoter’s Participating Stores (see list of stores at paragraph 6).

### 5. Eligibility criteria

To participate in the Promotion and receive a free Promotional Product, a person must:

- (a) be an Australian based ‘first responder’ being:
  - (i) Medical and healthcare workers: nurses, doctors, paramedics and ambulance/paramedic staff, surgeons and hospital staff;
  - (ii) Police personnel;
  - (iii) Firefighters;
  - (iv) Defence force personnel;
  - (v) Border force personnel;
  - (vi) SES;
  - (vii) CFA;
  - (viii) Marine rescue teams;
  - (ix) Lifesavers;
  - (x) Quarantine workers (collectively, **First Responders**); and
- (b) attend a Participating Store in person on the Promotion Date; and
- (c) produce photo ID which shows their work identity; or
- (d) attend the Participating Store in their work uniform; or
- (e) in the case of a member of the Australian Federal Police, identify themselves using their association card or a printed copy of their First Responders Day email.

**6. Participating Stores**

The Promotion is open at all stores operated by the Promoter and its associates (**Participating Stores**). The full list of Participating Stores (including their address) is available [here](#).

**7. Terms and conditions binding**

By participating in this Promotion, entrants agree to be bound by these terms and conditions.

**8. Use of Promotional Product**

The entrants should ensure that the Promotional Product is:

- (a) used in accordance with all applicable laws;
- (b) used in accordance with the supplier's directions and instructions (if any);  
and
- (c) stored in accordance with the supplier's directions (if any).

**9. Australian Consumer Law**

Entrants have rights under the Australian consumer law which cannot be excluded, restricted or modified by the Promoter.

These terms and conditions do not exclude, restrict or limit those statutory rights in any way. However, to the extent permitted by law, the Promoter's liability for any loss arising in connection with any breach of a consumer guarantee is limited, at the discretion of the Promoter, to the replacement of the Promotional Product or the supply of equivalent goods to the Promotional Product.

**10. Disclaimer**

To the extent that it is permitted to do so (and without limiting any other clause in these terms and conditions), the Promoter (including its officers, employees and agents) excludes liability and/ or loss or damage of any kind (including without limitation loss of opportunity or loss of profits) whether such loss or damage is direct, indirect, special or consequential, arising in any way out of the Promotion unless caused directly by the negligence of the Promoter or its breach of these terms and conditions.

**11. Reservation of rights**

- (a) The Promoter reserves the right to disqualify any individual who is involved in any way in interfering or tampering with the conduct of this Promotion or has breached any of these conditions or engaged in any unlawful or other improper misconduct.
- (b) If for any reason beyond the reasonable control of the Promoter, this Promotion is not capable of running as planned, the Promoter can, in its sole discretion, determine to take any action that may be available to it, including to cancel, terminate, modify or suspend the Promotion, unless to do so would be prohibited by law.
- (c) The Promoter may amend these terms and conditions, subject to it complying with any requirements from a regulatory authority.